



Advising migrants groups in Scotland service

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Second-tier welfare rights advice

- ‘Second-tier’ = advice to any adviser but **not to claimants themselves**
- About **any benefit**, eg universal credit, adult disability payment, Scottish child payment, pension credit, etc.
- About **any claimant group (not just those with children)**, eg single, couples, those with children, disabled, carer, students, pensioners, EU nationals, refugees, kinship carers, migrant workers, etc.

What we don't advise on

- Immigration
- Housing
- Debt
- Child support
- Social work duties
- ...
- **Anything that is not benefits**

Advising migrants groups in Scotland service

- cpag.org.uk/welfare-rights/support-advisers/support-advisers-scotland/advising-migrant-groups-scotland
- Resources:
 - Free **advice line** (see final slide)
 - Free **factsheets** on welfare rights for migrant groups, including for: Afghans, Ukrainians, refugees, EU nationals, those with ‘no recourse to public funds’
 - **Training courses** (not free)
 - **Online topic page** - cpag.org.uk/welfare-rights/key-topics/benefits-migrants
 - **Ebulletin**

Other free CPAG resources

- **Factsheets on specific topics**, including students, early years, prisoners, veterans' payments, disability benefits, kinship carers: cpag.org.uk/welfare-rights/benefits-scotland/more-info
- Students and cared for children **Scottish handbooks**: askcpag.org.uk/publications/scotland
- **eLearning**: elearning.cpag.org.uk/
- **Scottish benefits information**: cpag.org.uk/welfare-rights/benefits-scotland/scottish-benefits

Getting help

Do you work with clients who have questions about **benefits**, **tax credits** or **universal credit**?

**CHILD
POVERTY
ACTION
GROUP**
IN SCOTLAND

Advice line for frontline advisers and support workers in Scotland

0141 552 0552

Monday–Thursday 10am–4pm
Friday 10am–12 noon
advice@cpagscotland.org.uk

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