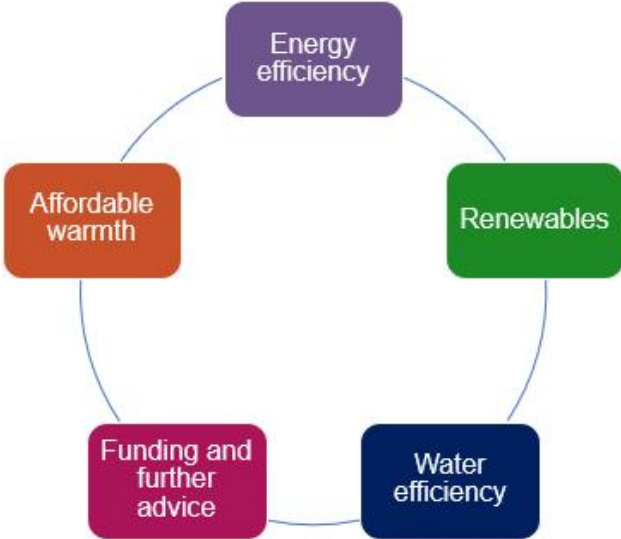


Home Energy Scotland

Home Energy Scotland advice network



HOMEENERGYSCOTLAND.ORG
0808 808 2282
FUNDED BY THE SCOTTISH GOVERNMENT





Warmer Homes Scotland

- Scottish Government grant
- Managed by Warmworks
- Range of energy saving home improvements
- Help make your home warmer and reduce energy bills
- Full cost is usually met by the Scottish Government
- For home-owners/private renters who meet the eligibility criteria
- Home improvements offered are subject to home assessment by Warmworks

Funding - Grants and Loans



Home Energy Scotland Grant & Loan

- Scottish Government grant and interest free loan funding
- For owner-occupiers in Scotland
- Help with the cost of energy efficiency home improvements
- Grants available for some energy saving home improvements
- Both grants and loans are subject to availability
- Does not fund gas heating systems
- Maximum grant funding dependent on measures and

Energy Company Obligation

- Funded by energy suppliers and administrated by OFGEM
- Delivered by local organisations and appointed local installers
- Range of energy saving home improvements
- Help to make your home warmer and reduce your bills
- Criteria differs from WHS criteria



GOV.UK
ECO4 Scheme

Home Energy Scotland Customer journey



1. Attend to the customer's initial enquiry



2. Customer details & data protection



3. Circumstantial information



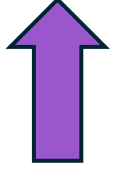
4. Property information (Home Energy Check)



5. Advice.



6. Scheme referrals



7. Follow-up

Home Energy Scotland Energycarer Support

Our Energycarer will be able to attend home visits on a case-by-case basis to:

- > Deliver ongoing 1-2-1 support through home visits
- > Local and national referrals and signposts
- > Help throughout the Warmer Homes Scotland process.



Workshops / Employee Engagement



Employee Engagement Online & In-Person Workshops

- Saving Energy At Home / Energy Efficiency

- Saving Water

- Renewable technologies / Sustainability



Home Energy Scotland are providing a free training opportunity on heat pumps and electric heating advice.

If your organisation provides energy advice to households, you can receive free training on giving good advice about heat pumps - from how they work and what homes are suitable, to getting to grips with the controls and how to get the best from them.

The following link can be used to get more information and to register interest in receiving a training session online.

[Free Workshops & Training for Employees & Community Groups | Home Energy Scotland](#)



0808 129
0888 01224
213005

Aberdeen City

Cost of living fund – fuel payments of £50,£100 or £150 (depending on makeup of the household) plus, a one-off discretionary debt payment of up to £250.

Carbon Monoxide alarms – 1 or 2 alarms available to householders in Aberdeen city, as well as information on CO safety.

Aberdeenshire

Heat & Eat – food AND fuel payments for families with children, to tackle child poverty in rural areas. 1 fuel payment of £50, plus £50, £100 or £150 for food vouchers depending on family make up. Discretionary payments for families living off-grid, requiring oil or LPG top-ups.

All Areas

Centre for Sustainable Energy Up to 6 £49 vouchers for householders on PPM only. Criteria = means tested benefits, proof of debt, or proof of an illness made worse by the cold.

Housing Association Charitable Trust

Up to 6 £49 vouchers for PPM householders living in council or housing associations properties. Criteria = proof of tenancy, a bank statement and a picture of the meter balance – British Gas not supported.

Priority Service Register

Support from advisors to register for priority services (Gas, Electricity & Water) in the event of an outage or maintenance. There are many reasons that someone can be added to the PRS and some of these may be temporary.



Contact us on:

partnerships@ne.homeenergyscotland.org