



0808 129 0888
01224 213005

Financial Support

- **Aberdeenshire Heat & Eat vouchers**

£50 Credit or £49 energy voucher, food voucher up to £150 and possible oil / logs /coal payments (case by case depending on amount of funding remaining) home visit required.

- **Scarf Redress fund**

Up to 6 vouchers available per client in 1 year period via Scarf. Client must be on prepayment and be at risk of self-disconnection. Contact Janine.esson@scarf.org.uk to become a referral partner and to receive a link.

- **OVO White Goods Scheme**

We have funding from OVO via Energy Action Scotland, to offer replacement white goods to patients who have a life limiting condition or illness, or a current cancer diagnosis. Areas covered are Aberdeen City, Aberdeenshire and Moray. Contact Janine.esson@scarf.org.uk for more details around criteria, or if you know of a patient that could be referred.

****NEW*** Perth and Kinross are also an area that can be offered white goods contact aidan.rice@scarf.org.uk



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•Fuelbank

Vouchers are currently available to pre-payment clients, for a total value of £96, from February 1st until May. This will be sent to the client as an initial voucher for £49 followed by another voucher for £47, the next working day. It will provide, on average, around 13 days' worth of energy and has been calculated based on the price of energy in February and average consumption costs for the time of year.



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Advice Services

- General Energy Efficiency Advice
- Warm Home Discount (eligibility and availability applies)
- Priority Service Registration – to receive training on what this is and how it works, contact Janine.esson@scarf.org.uk for more information or to arrange a training session.
- Benefits Calculations (find out if you may be entitled to payments you don't currently receive)
- Carbon Monoxide advice can be given to **all** areas. Carbon Monoxide monitors are also available free of charge, to Aberdeen City & Dundee City householders.
- Tariff Checks
- ECO 4 LA flex support

Third Party Contact Form ↓

<https://budibase.scarf.org.uk/app/third-party-referral#/call-back-request/new/row>

enquiries duty@scarf.org.uk

Support / training Janine.esson@scarf.org.uk

Call 0808 1290888